



MAHARAJAH'S COLLEGE (AUTONOMOUS)

(Affiliated to Andhra University, Accredited by NAAC with 'B' Grade

Recognized by UGC under 2(f) and 12(B) sections) of the UGC Act 1956

Near Clock Tower, Vizianagaram – 535002

Estd. 1879

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STUDENT SATISFACTION SURVEY REPORT:: ACADEMIC YEAR 2022-23

A satisfaction survey for the academic year 2022-2023 was conducted based on various aspects such as courses, faculty, departmental activities, infrastructure and facilities available for students. A questionnaire was designed by IQAC for the students who are pursuing UG and PG Courses.

In addition, before commencement of two Internal Assessments and Semester End Examination, Convener Academic's will get Syllabus Coverage report from every section and Interact with C.Rs (Class Representative) if any query rose.

IQAC has prepared Students survey forms with certain questionnaire by considering the following factors and from the analysis a Report has been prepared:

Questionnaire :

- Infrastructure facilities such as classrooms, Sports/games, Sanitation, drinking water canteen etc. available in the Institute.
- Learning resources available viz. Text books, Magazines, Newspapers, Reference books, E-resources etc.
- The functioning of the placement cell and Career Guidance Cell.
- Institute's effort to improve the quality of teaching and learning environment.
- Helpfulness by the Institute administrative staff.
- Examination and evaluation system.
- Encouragement provided to the students for participation in Curricular & Co-Curricular competitions.
- Discipline practices followed in the campus.

Report:

In the case of infrastructure, Facilities and support services, students expressed their responses between 'good' and 'Excellent'.

In respect of the Teaching – Learning and Evaluation, the students expressed their satisfaction in terms of punctuality in engaging classes, subject expertise and clarity, communication skills while disseminating subject matter, interactive Sessions.

A large number of students noted a 'very good' response as the departments received vibrant faculties.

In respect of the institute takes active interest in promoting internship, student exchange, field visit opportunities for students, most of students expressed "Good" in their responses.

The sufficient learning environment enables the Institute to organize activities and attract students to perform or participate in many Co-Curricular activities.

Student Satisfaction Survey (SSS)
On
Overall Institutional Performance

Name of Student : _____ Roll No _____	Academic Year _____
Program Name _____	Semester _____

S NO	Over all Evaluation Points	Excellent	Very Good	Good	Satisfactory
1	Infrastructure facilities such as classrooms, Sports/games, Sanitation, drinking water canteen etc. available in the campus.				
2	Learning resources available viz. Text books, Newspapers, Reference books, E-resources etc.				
3	The functioning of the placement cell.				
4	Efforts by the Institute to improve the quality of teaching and learning.				
5	Helpfulness of the administrative staff of the Institute.				
6	Examination and evaluation system				
7	Encouragement provided to the students for participation in Curricular & Co-Curricular competitions.				
8	Discipline practices followed in the campus				



NAAC

Participate in Student Satisfaction Survey (SSS) by NAAC

Dear Students,

NAAC (National Assessment and Accreditation Council) has endeavoured to conduct a **Student Satisfaction Survey (SSS)** the results of which will encompass the accreditation process. The Survey will capture student responses from the list of students provided by the Higher Education Institutes (HEIs). This survey is conducted directly by NAAC to give an opportunity to the students to have their say in assessment and quality improvement process.

NAAC will send online link of the survey to the email address of the student provided by the HEIs, and the student will have to complete and submit the survey in a stipulated time.



Have your say in quality improvement



• Rate your Institution

The questionnaire is based on the Likert type scale that means the students will have to give responses on a scale of 0 to 4, with the most positive response being rated as 4 and the most negative response being rated as 0. Analysis of the survey is done using software which will aggregate the responses and generate the score of Student Satisfaction Survey which is important Key Indicator in overall grade of institution.

• Identity Not Disclosed

Students are randomly selected for the survey by system. Except particular student nobody will know which student has received the SSS email and what they have responded. Thus the students will remain anonymous throughout the process.

More details on survey are available on NAAC website <http://www.naac.gov.in/> **apply-now**

• Suggest Improvements

In SSS, twenty of the twenty one questions will be objective in nature, while one question is open ended to elicit observations and suggestions for improvements thereby providing an opportunity to the student to give suggestions and criticisms in their own words. The questionnaire consists of several facets of the teaching learning process.

Student Survey has 30 to 60 weightage (as per type of institution) in the scoring of institutional Grade and hence responses from students can play a critical role in determining institutional grade. It is desired that active participation of students in survey will not only empower the students but also help institutions in continuous quality improvement through student engagement.



If you have any queries, kindly contact: Co-ordinator of IQAC (College/University)

Name:

Email:

And/or

NAAC Helpdesk Tel: +91-080-23005192, 193

E-mail: naachelpdesk@gmail.com



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